



# Child-Friendly Data Privacy Summary

How we keep and use your  
personal data



Bank of  
Ireland

# Hello!

## We want to make sure you know how we keep and use your data, here's what you need to know.



### Who we are

We are your Bank, called Bank of Ireland and we look after the data you give to us so we can give you banking services, like a bank account. Our address is 2 College Green, Dublin 2, D02 VR66, Ireland.

### What is personal data?

Personal data is stuff about you, like your name, when you were born, how old you are, and where you live.



### What do we collect about you?

We collect data about you, and make sure it's right, from your parent or guardian. That way we can open a bank account for you to use together. We may collect more information from you as you grow up.

### How we use your data

We use your data to help you get a bank card, an app, and to learn about banks. Sometimes we'll use it to tell you about new things or to help you when you have a question. We only use your personal data where we are allowed to by law, this is called "a legal basis" and there are six for us to choose from and we usually use the ones known as "legitimate interest" or "contractual necessity" or "legal requirement". You can get more information on this in the Bank's data Privacy Notice on our website (search "BOI Privacy").



### Who we share your data with

We keep your data super safe at the bank. Only people who work for us, or people who have permission from us can see it. Sometimes the people who work for us are located outside the European Economic Area (EEA), but we work with them if they agree to act only with our permission and if they protect your information to the same standards as if they were in Ireland.



## How long do we keep your information?

We keep it only as long as we need it, or if the law says we have to keep it. We will get rid of it when we don't need it.

## Do I need to do anything?

No, we will let your parent or guardian know about anything we need about you. Sometimes we need their permission, and they can say no. We tell them even more about how we use your data.



If you have questions, you can ask us or them to help you understand more about privacy and why it's important.



## What are my rights?

You have the same rights as grown-ups!

1. to know what we keep about you.
2. to know how we use it.
3. to ask us to correct it if it is wrong; and
4. to ask us for a copy of all your personal data that we have.
5. to have your personal data deleted and to object to us using your personal data (these rights apply in certain situations)
6. that we will not make a decision which impacts you in an important (legal) way unless a person (and not just a computer!) is involved in that decision.

Usually, your parent or guardian will take care of your rights until you are older.

## Can I find out more?

Yes! You can talk to us if you have any questions, and we will help you find the answers, or you can talk to your parent or guardian. We gave your parent or guardian more info in their own Data Privacy Notice to help if you have questions or don't understand something. You can also look at our full Data Privacy Notice which contains more information on everything in this document, on the internet by typing this address [boi.com/Privacy](http://boi.com/Privacy) (or just search "BOI Privacy").



## Contact Info:

If you want to contact us, you can

- online at [bankofireland.com/privacy](https://bankofireland.com/privacy),
- in a branch,
- by post: Bank of Ireland, PO Box 12940, Dublin 18
- by phone: +353 (0)1 688 3674.
- By contacting our Data Protection Officer on [DataProtectionOffice@boi.com](mailto:DataProtectionOffice@boi.com)

If we don't get it right, you, or your parent or guardian can contact the Data Protection Commission or another data protection regulator.

- You can contact the Data Protection Commission online at [dataprotection.ie](https://dataprotection.ie),
- by email: [info@dataprotection.ie](mailto:info@dataprotection.ie) or
- by post: 21 Fitzwilliam Square South, Dublin 2, D02 RD28.

[bankofireland.com](https://bankofireland.com)

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Bank of Ireland is regulated by the Central Bank of Ireland

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